

Where *Speed* Wins

## Agency-Carrier Interface Accelerator

■ **Downloads** – Policy information from carrier to agents ■ **Uploads** – Information from agency management systems to the carrier ■ **Lines of Business** – All commercial and personal lines

### THE PROBLEM & THE RESOLUTION

Manual processes, lengthy delivery cycles for critical business initiatives, and technology barriers hinder the speed with which the insurance industry conducts business. Agents, for example, often find it difficult and time consuming to exchange key information with carriers. Problems like these slow the pace and achievable level of business results, but they don't have to any more.

Adeptia Insurance Accelerators directly address carriers' need for more immediate, more cost-efficient results. Adeptia's Accelerators speed up processes, reduce costs, reduce time to market, open the door to web services, and adapt to changing business scenarios with minimal IT intervention. Pre-built with industry standards and sitting atop Adeptia's BPM and Integration technology, they bring success faster and easier to carriers facing competitive pressures but constrained by legacy systems, limited IT resources and complex business processes.

### AGENCY-CARRIER INTERFACE ACCELERATOR DELIVERS BUSINESS VALUE

Carriers want their agents to have every advantage when it comes to working with prospects and policyholders. After all, policyholders are a carrier's lifeblood, and prospects represent future income. But carriers all too often provide agents less-than-desirable experiences. Poor upload/download processes, delayed transactions, and data entry problems lead to unhappy agents in an era where business moves faster than ever.

Give agents an easier, faster way to work with you, and they will write more business for you. Agency Carrier Interface does that. In unison with Adeptia Business Process Management Server or Adeptia Integration Server, it brings agents a faster, more productive business experience. It gives carriers an easy, effective way to download information to agents and in turn lets agents easily upload data to carriers. It extracts data from an agent's agency system, for instance, and sends it to a mailbox so the carrier can upload it into its system. Eliminating the re-keying of data avoids data entry errors.

Adeptia's solution enables straight through processing and easy data upload/download, which help carriers overcome delays in writing business. Imagine agents smoothly sending new business from prospects and policyholders straight into your system. This desirable scenario is a reality thanks to Agency Carrier Interface's features and benefits, and the good news is you can implement it quickly and easily, up to 75 percent faster than custom coding.

### AGENCY-CARRIER INTERFACE ACCELERATOR:

- Removes barriers to agents
- Improves data quality by eliminating manual re-keying
- Improves the customer's business experience
- Reduces the customer's cost of doing business
- Promotes revenue increases

Agency Carrier Interface comes pre-configured with schema, file formats, ACORD AL 3, and specific insurance data IT and business personnel can use. Pre-built connectors integrate commonly used insurance systems. Agency Carrier Interface Accelerator complements software technologies, products, and platforms. Use Agency Carrier Interface Accelerator to manage personal or commercial, single or multiple line of insurance business.

Manage, Automate, Optimize Business Processes

### ACCELERATORS' BUSINESS BENEFITS

- **SPEED** - Rapid implementations and a faster way to get products to market
- **EASE** - Collaborative and code-free platform for business & IT personnel
- **SCALEABLE** - Pay for what you need now, invest along with business growth

### FEATURES AT A GLANCE

- Process templates for upload/download
- Easy data mapping
- Automatic reading of carrier's schema simplifies integration
- ACORD Metadata Dictionary
- ACORD AL3 schema
- Information transfer to agency via Internet
- Transition capabilities from mailbox technology to Internet downloads
- Secure, encrypted communications
- Automated error handling and exception processing

### BUSINESS VALUE AT A GLANCE

- Improve agent communications
- Automate agency system data exchanges
- Write business in real time
- Upload data directly from agency systems
- Quote new business, issue endorsements faster
- Make cancellations, reinstatements, and renewals faster
- Remove barriers to your products - promote increased revenue

### ADEPTIA ACCELERATOR IMPLEMENTATION ADVANTAGES

Flexible Pricing, Speedy Implementation, Faster Deployment, Low Risk

### ACCELERATOR BREAKTHROUGH:

Business units can now write process solutions collaboratively with IT in a fraction of the time custom coding requires. Adeptia's groundbreaking technology lets business and technical users collaborate to create much-needed business processes. Solutions to business problems result quickly and efficiently.

### ADEPTIA INSURANCE ACCELERATORS

Business Process Management for Insurance ■ Agency Carrier Interface ■ Insurance Carrier Portal ■ Insurance Systems Integration ■ Partner Integration

### ADEPTIA INC.

443 North Clark Ave., Suite 350  
Chicago, Illinois 60610  
(312) 229-1727  
[info@adeptia.com](mailto:info@adeptia.com)  
[www.adeptia.com](http://www.adeptia.com)